

Optimum Intake's Promise to Children and Young People

RESPECT

We will treat every child and young person equally, no matter their background, culture, or identity.

INFORM

We will provide clear and accessible information about staying safe physically, emotionally, and online.

GIVE YOU A VOICE

We will listen and act on what you tell us.

HELP

We will help you reach your goals and address your concerns.

TRUST

You can trust us to care about your needs and feelings and to act in your best interests.

SAFETY

We will create a safe, happy, and comfortable environment for you.